



Version 1.0

In the box you will find

- 1x GPS Tracker & SOS Alarm
- 1x Fitted Sim Card with £2 Credit
- 1x User Manual
- 1x Mains Adaptor
- 1x USB Power Cable
- 1x Docking Station

Other Information

- IPX5 water resistance to light rain and showers. Not to be immersed in water*
- This product comes with a 12 month warranty
- This device has a 3.7V 800mAh battery



Maintenance and Cleaning

- Do not use or store in dusty places
- Clean with dry or dampened cloth
- Do not disassemble the unit
- Avoid placing in high or low temperatures
- Do not clean with chemical cleaners
- Do not clean while connected to the mains



Important Device Safety Warnings

- Only use this device with the AC adaptor supplied
- Keep the power cables, adapter and charging dock out of the reach of children and away from water
- Do not attempt to repair the unit as this can be hazardous
- Do not have the unit switched on where wireless phone use is prohibited
- Discard this device (including the 3.7V 800mAh battery) in accordance with recycling regulations in your area. Waste electrical products and their batteries can be harmful to the environment*
- Limitation of Liability - Use of this product means you accept our conditions of use* The GPS Tracker and SOS alarm can be used as an aide to personal safety, however Unforgettable can accept no responsibility for the health and safety of any user of the equipment.
- Signal quality will vary depending on environmental factors. There will be some areas where this device can not provide a location
- The fall detection function should not be relied upon to indicate a fall or lack of, it is only an indicator. *Please visit www.unforgettable.org for specific details, terms and conditions or more information.



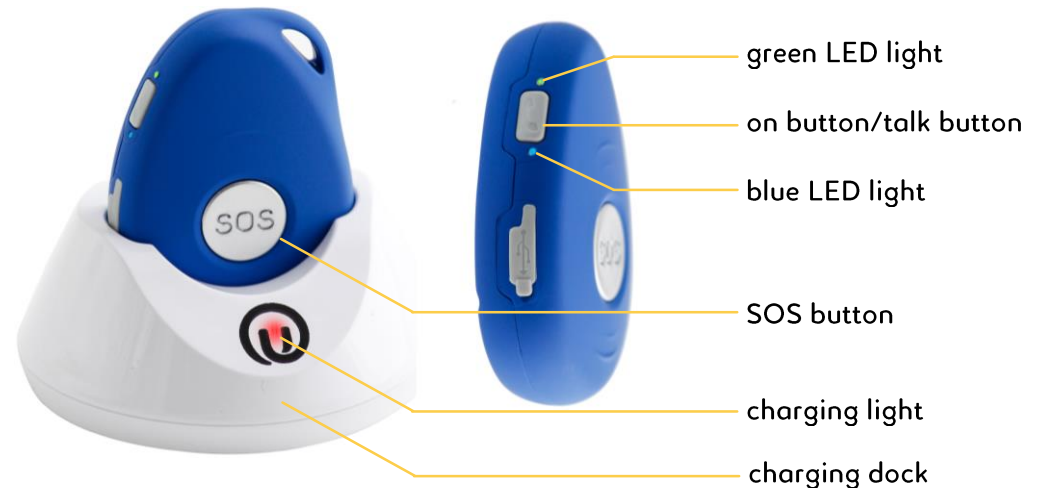
unforgettable

Personal Alarm & GPS Tracker

It's safety made simple

- ✓ SOS alarm with two-way calling
- ✓ Fall detector
- ✓ GPS tracking & location alerts

Getting to know your tracker



Discover 100s of other life-changing products, practical advice and real life stories at Unforgettable, you can contact us, by phone, email, visiting our website or on social media.

Email: happytohelp@unforgettable.org

@Unforget_org

Call: 020 3322 9070

unforgettable.org

Write to: Unforgettable.org, Runway East, 58-64 City Road, London, EC1Y 2AL, UK

Discover more information, guides and tips at www.unforgettable.org/Alarm-Setup

Quick Start

1. Activate your Tracker's SIM Card

Go to www.unforgettable.org/Alarm-Setup select: "Activate your SIM Card" and follow the instructions.

SIM card activation is required to use your GPS Tracker and SOS Alarm. You will need your 19-digit SIM Card Identifier and 11-digit mobile number. You will find these inside the box.

2. Charge for 3-4 hours

Connect the USB power cable into the dock and mains adapter. Plug into the mains and place the tracker into the charging dock. When positioned correctly the charging light will glow red.

3. Turn On

The tracker will turn on automatically when placed in the charging dock. Alternatively, press and hold the ON button. The green and blue LED lights will flash rapidly.



When first turned on, the GPS may take up to 10 minutes to find a satellite. Take the tracker outside or place near a window to help it connect.

4. Set up your Emergency Contacts

You can have up to 3 emergency contacts. When an SOS alert is triggered, each contact will be called in order, A to C, until someone answers. All mobile contacts will receive, fall, geo-fence and emergency text alerts.

Text the tracker's mobile number (found inside the box) with :

either A1, B1 or C1

followed by Your Chosen Emergency Number

do NOT insert any spaces

example:

Contact A



SIM Card Credit

Top up, manage and set low credit alerts at:
www.unforgettable.org/Alarm-Setup

Using the SOS Alarm



SOS button
microphone

To trigger the SOS Alarm
press and hold the SOS button
for 3 to 4 seconds

The tracker will vibrate and beep once when the alarm has been triggered.

When triggered..

All emergency contacts will receive a text with a Google Maps link of the tracker's location.

The tracker will call each emergency contact in order, A to C.

The first person to answer will be able to have a two-way call.



To avoid an SOS call being answered by voicemail, we recommend all contacts disable their voicemail service.

To access the Google Maps link, you will need to use a smartphone.

Using the GPS tracker

Find the tracker's location by texting the tracker's mobile number with:



Only Emergency Contacts can request the tracker's location.

You will receive a text with a Google Map link to the tracker's location.

Advanced Features

For the more information on geo-fences, fall detection and web-tracking visit: www.unforgettable.org/Alarm-Setup